



New Lanark World Heritage Site Living Heritage/Historic Character Volunteer

Do you have a passion for history and heritage? Are you a good communicator and enjoy facilitating and delivering fun, informative and engaging experiences? Then our Living Heritage/Historic Character Volunteer role is for you!

Our Living Heritage/Historic Character Volunteers assist our Heritage and Visitor Centre teams to deliver our Living Heritage and special events sessions and workshops across the site. As a Living Heritage Volunteer, you will help bring New Lanark's rich and vibrant history to life for visitors of all ages through rich and interactive storytelling.

Our Living Heritage/Historic Character Volunteers will have the chance to develop skills in museum learning, community engagement, and public speaking. New Lanark is a UNESCO World Heritage Site of international significance and a registered charity – by volunteering with us, you are helping to support New Lanark to continue to preserve our history and heritage for future generations.

What will you be doing?

- Bringing New Lanark's history to life through storytelling, historical interpretation, and character-based engagement.
- Supporting and assisting with the delivery of Living Heritage sessions, including Mini Mills activities in the Historic Classroom, Textile Floor, and Village Store.
- Developing your knowledge and understanding of New Lanark's history and heritage.
- Sharing the site's stories with visitors in a fun, engaging, and accessible way.
- Supporting heritage activities, events, and demonstrations across the site.

Ongoing support, training and skills development will be provided for your duties.

What skills might you need?

- A friendly, enthusiastic, and inclusive attitude.
- Experience of working directly with the public.
- The ability to communicate clearly and confidently with a wide range of people.
- A keen interest in history, heritage, education, and New Lanark.
- An awareness of health and safety and safeguarding procedures.
- Confidence engaging with visitors of different ages and backgrounds.
- A willingness to learn and develop knowledge of New Lanark's history.
- Comfort walking around and working across the New Lanark site.



What skills can you develop through this role?

- Experience of working in community engagement in the heritage sector
- Experience of the development of New Lanark's community events and special events offer
- Confidence in leading events and groups of participants

Time Commitment

- Minimum 4 hours per week.

Opportunities & Benefits

- Access to ongoing support and opportunities for training and development
- Networking with other industry professionals and organisations
- Opportunities to gain further experience within the volunteer team where appropriate
- A 25% discount in The Mill Cafe and 20% in The Mill Shop (excluding alcohol, books, food, Locharron, and Jessica Graaf)

Requirements

- Details of references will be requested.
- A Disclosure Scotland check will be conducted for volunteers at the expense of New Lanark Trust.
- If accepted, you will be invited to attend some days on site for induction, briefing and training, including a tour of the site. For Learning Volunteers this will include an orientation session of the site (to ensure prospective volunteers are comfortable walking the Discovery Tour route), a training session covering safeguarding and organisational policies and shadowing a Learning session.
- All volunteers will take part in a trial period of one month.

Uniform

- There is no formal uniform for volunteers; however, we ask that volunteers are neat and well-presented when representing New Lanark. We will provide a New Lanark Volunteer badge, which is left on site at the end of each shift. For special events, you may be asked to wear a branded New Lanark top or fleece. For any Volunteer conducting a Historic Classroom session, a period costume will be provided.

Key Contact:

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