



# New Lanark World Heritage Site Learning Volunteer

Do you have a passion for history and heritage? Are you a good communicator and have experience of working with children and young people? Do you enjoy facilitating and delivering fun, informative and engaging learning experiences? Then our Learning Volunteer role is for you!

Our Learning Volunteers assist our Heritage and Visitor Centre teams to deliver our curriculum-aligned learning package to primary and secondary school pupils, alongside students from colleges and universities and groups with additional support needs. As a Learning Volunteer, you will help bring New Lanark's rich and vibrant history to life and inspire the next generation's passion for heritage.

Learning Volunteers will have the chance to develop skills in museum learning, community engagement, and public speaking. New Lanark is a UNESCO World Heritage Site of international significance and a registered charity – by volunteering with us, you are helping to support New Lanark to continue to preserve our history and heritage for future generations.

## What will you be doing?

- Meeting and greeting learning groups on their arrival to site and directing them to their activity.
- Supporting and assisting with the delivery of learning sessions on site such as the Historic Classroom, Visitor Centre, Site Tours and the Power Trail.
- Assisting staff with the organisation and preparation of learning resources such as maps, self-guided tour resources and handling items.
- Supporting and assisting with the planning and delivering of learning sessions where necessary.
- Developing your knowledge of New Lanark
- Sharing the site's history with groups in a fun and engaging way

Ongoing support, training and skills development will be provided for your duties.

## What skills might you need?

- A friendly, inclusive, and confident attitude
- Ability to provide a warm welcome to learning groups
- Experience of working directly with the public, specifically children
- Comfortable in creative, engaging and fun learning environments
- Ability to communicate clearly and effectively with a wide range of people
- A keen interest in history, heritage, education, and New Lanark
- An awareness of general health and safety and safeguarding procedures



## What skills can you develop through this role?

- Experience of working in the learning and engagement heritage sector
- Experience of working with children and young people from different backgrounds and lived experience
- Experience of the development of New Lanark's learning offer
- Confidence in leading events and groups of participants

## Time Commitment

- Within school term times, with some scope for volunteering outside these times where relevant
- Minimum 4 hours per week (due to the nature of school schedules, this will be between Monday and Friday and excludes the school holidays).

## Opportunities & Benefits

- Access to ongoing support and opportunities for training and development
- Networking with other industry professionals and organisations
- Opportunities to gain further experience within the volunteer team where appropriate
- A 25% discount in The Mill Cafe and 20% in The Mill Shop (excluding alcohol, books, food, Locharron, and Jessica Graaf)

## Requirements

- Details of references will be requested
- A Disclosure Scotland check will be conducted for volunteers at the expense of New Lanark Trust
- If accepted, you will be invited to attend some days on site for induction, briefing and training, including a tour of the site
- All volunteers will undertake a trial period of one month

## Uniform

- There is no formal uniform for volunteers; however, we ask that volunteers are neat and well-presented when representing New Lanark. We will provide a New Lanark Volunteer badge, which is left on site at the end of each shift. For special events, you may be asked to wear a branded New Lanark top or fleece. For any Volunteer conducting a Historic Classroom session, a period costume will be provided.

## Key Contact:

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