



Group Bookings Terms & Conditions

Minimum number for group bookings is 20. Please note, when a group size exceeds 40 and above, we will split the group into smaller groups, particularly when a guided tour is included

Groups under 20 are also welcome, however group rates only apply for 20 or more people.

Should you require a visit including a guided tour, a surcharge of £50 will apply for groups under 20 people

To secure your group booking a £5.00 per person deposit is required at the time of booking

Group organisers should complete our [Group Booking Form](#) on our website in the first instance. Once we receive your completed form, a member of our reservations team will contact you to confirm your booking and process your deposit payment

The final balance must be paid at the Visitor Attraction Reception on the day of arrival. If numbers fall below our minimum group number of 20, the final balance will be recalculated on general admission prices and not group prices.

Group bookings may be cancelled up to 14 days before the date and time of the booking, with the deposit being returned to you within five working days of the cancellation

Any cancellations within the 14 days prior to the date and time of the booking will not be eligible for a deposit return

For group bookings with catering, final numbers must be confirmed at least 7 days before arrival. Catering charges will be based on this number, and if the actual attendance is lower, payment will still be required for the confirmed number

Group tickets are available as either an adult, concession or child ticket.

We are delighted to offer one free place for the driver and / or tour guide.

Alternative payment methods exist for school, educational visits, contracted travel trade and FIT clients. Please speak to our bookings team for further details.

Group visitors can arrive by coach and disembark in the village square. The coach should follow the main road down into the village. The road is steep but accessible. There is a sufficient turning circle at the village square. Once visitors have disembarked, the coach must return to the main visitor car park. At the end of the visit, the coach can return to the village to pick up the group. Note – The driver must exercise extreme caution when reversing the coach in the village.

We offer a discount to the driver and / or tour guide in our Mill Café to the value of 25% off any food or drink purchased.

Should you require further information or assistance please contact our Bookings Office on 01555 661 345, or by emailing